

For Immediate Release

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Boil Advisory Issued for Certain Indiana American Water Customers in West Lafayette

Precautionary Boil Water Advisory Affects Approximately 2,500 Customers

West Lafayette, Ind. (May 21, 2009) – Indiana American Water's West Lafayette District has issued a precautionary boil water advisory for approximately 2,500 customers after a 12-inch water main break near State Road 43 and State Road 443 shortly after midnight on Thursday morning. The affected area is generally located south of Meridian Street, east of the railroad tracks running parallel and west of McCormick Road and to the north and west of the Wabash River. Purdue University buildings and facilities are not affected by the boil advisory since the University operates its own water system.

The main break significantly reduced pressure for customers in the affected area overnight. Service to most customers was restored within a few hours after the break occurred. Approximately one-fourth of the company's West Lafayette customers are affected by the precautionary boil order advisory. Customers in the affected area are advised to drink and cook with tap water only after boiling it for five minutes. Tap water is OK for washing/bathing.

The Indiana Department of Environmental Management (IDEM) mandates precautionary boil orders to ensure high-quality water in the event water pressure drops below 20 pounds per square inch (psi) in any part of a distribution system. According to company officials, boil advisories are issued as a precaution with a customer's best interests in mind. It's possible, but unlikely, bacteria could enter the water system when pressure in the line drops below 20 psi.

During the precautionary boil order advisory, the water company performs a series of tests to determine the water meets regulatory drinking water standards. Precautionary Boil orders usually last from 18 to 24 hours. Samples are taken from several sites within the affected area. Customers are requested to honor the boil advisory until further notice.

Indiana American Water serves approximately 10,400 customers, or a population of more than 40,000 in its West Lafayette service area.

Customers can call the Indiana American Water Customer Service Center at 1-800-492-8373 for the latest updates.

About Indiana American Water

Indiana American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to more than 1.2 million people. Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs nearly 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15.6 million people in 32 states and Ontario, Canada. More information can be found by visiting www.amwater.com.

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